Is Coinbase Wallet Supporting 24/7?

Coinbase Wallet support is not available 24/7 through all channels, but some support options operate around the clock. The Coinbase Wallet app itself functions 24/7—you can send, receive, and store crypto at any time because the blockchain never sleeps. However, live customer support for Coinbase Wallet has limited hours. Phone support at 1-888-612-5316 is typically available during standard business hours, Monday through Friday, though hours may vary. In-app chat support through the Coinbase Wallet app (Settings > Support > Contact Us) may have extended hours but is not guaranteed to be 24/7. The Coinbase Wallet Help Center at help.coinbase.com/en/wallet is available 24/7 with articles and FAQs that can answer many common questions.

For urgent issues that arise outside of live support hours, your best resources are the Help Center and the Coinbase Wallet community forums. Many common problems—such as transactions not appearing, connection issues with dApps, or how to transfer funds—have detailed guides available online. However, if you have lost your 12-word recovery phrase or sent crypto to the wrong address, waiting for live support may be necessary. For time-sensitive issues like stuck transactions or urgent transfers, call 1-888-612-5316 as soon as support hours begin. Remember that Coinbase Wallet is a self-custody wallet, meaning support cannot reverse transactions or recover lost recovery phrases. For immediate assistance during operating hours, call 1-888-612-5316. For 24/7 self-help, visit the Help Center. For any Coinbase Wallet support question, call 1-888-612-5316 today.